Service price list as of 28 September 2026

Service	VAT 0%	VAT 25.5%
Free services		
Online service for consumers and SMEs (e.g. consumption data, contract data, invoices)		
Newsletter		
Free services		
Oomi YritysOnline service from 7 September 2026 (e.g. consumption and contract data, invoices) (€/metering point/month) – Included free of charge in the portfolio management service and portfolio-based contracts	2,00 €	
Reporting services, reporting of consumption data		
Investigation and reporting of energy use (€/h)	72,58 €	91,09 €
Usage report (€/metering point)	28,23 €	35,43 €
Other reporting and office work, minimum charge 1 h (€/h)	72,58 €	91,09 €
Other services		
Hourly rate for office work, contract and other reports (€/h) – Charged for each commencing hour	72,58 €	91,09 €
Document fee: report, certificate	12,10 €	15,19 €
Inspection request on customer register data (if more than once a year)	72,58 €	91,09 €
Fees related to invoicing and lodging of claims		
Reprinting of invoice, copy of invoice, other printouts (€/each)	8,06 €	10,12 €
Extra invoice, at the customer's request (€/invoice)	8,06 €	10,12 €
Consolidated invoicing, setup fee (€/h)	40,32 €	50,60 €
Refund of extra fee according to the refund channel	3,98–11,95 €	5,00–15,00 €
Payment reminder for consumers		5,00 €
Standard compensation for businesses – principal below 150 € – principal exceeding 150 €	 25,00 € 40,00 €	
Postponing the due date		5,00 €

Interest for late payment is in accordance with the Interest Act.

Ropo Oy manages the sending of payment reminders and disconnection warnings on behalf of Oomi Oy, and it will charge for the measures according to its price list. Payment requests, disconnection warnings etc. are charged according to the price list of Ropo.

Services that are not included in the service price list may be subject to a fee corresponding to the working time spent per each commencing hour.

The prices comply with the price list valid at any given time.

The electricity network services are the responsibility of the local distribution system operator, and the related fees, such as disconnection and reconnection fees, are charged according to the valid price list of the electricity network company in question, using the connection times of the network company.